

CATEGORY AND SUBCATEGORIES OF CALLS

Assessment (1)	Compliance (2)	Discipline (3)	Employee (4)	Equity (5)	(6)	General (7)	IEP (8)	Instructional (9)	(10)	Operation (11)	*Services (12)	Transportation (13)
Academic	California Dept. Education Complaint	Expulsion	Absence	504	FEEDBACK	Inquiry-Transfer	Document not provided Eligibility	Alternate Curriculum / Materials	OTHER	Enrollment	Disagree with discontinuation	Address Change
Compliance	Due Process Status/Question	Other	Accountability	Access to Extracurricular Activities		Inquiry-Website	General Process/ Questions	Behavior		ESY/Summer School	Disagree with not qualifying	Other
Functional Behavior Assessment	DVR	Suspension	Job opportunity	Bullying/ Harassment			Implementation Instructional Setting	Classroom Management		Fiscal/Funding	Disagree with provider	Route Info
Health	IDR Status/Question	Manifestation Determination	Payroll	Hostile Environment			Interpretation Meeting Support	GE Curriculum/ Materials		Matriculation	Disagree with time and frequency	
Independent Educational Evaluations			Tardy	Williams			Outside Report Not Considered	Implementation of IEP		Permits	Not implemented	
Initial Eval			Union Issues				Participants	Training/PD		Program Support	Other**	
Other			Vacant Positions				Prior Written Notice	Transition Services		Records Request	Compensatory	
Prior Written Notice							Private School Referral			Reimbursement	Service Logs	
Re-evaluation							Revocation Services (*12)					
Related Services							Stay put Timelines					
							Welligent Support					

** Related Services can be found by clicking Category>IEP, Sub-Category>Service, Sub-Sub Category>Other, Sub-Sub-Sub Category>